



PENDED CLAIMS REPORT

What is captured in this report?

The Pended Claims report displays claims that have been received at HPI but are in a pended status. The report shows the claim number, status in the system along with the date received, the date the service was incurred, the payee name, and the total amount to be paid.

Why run this report?

This report illustrates any outstanding financial liability for the plan. Users view this report to determine what claims will be up for funding and the dollar amounts to be funded.

What are the required data parameters?

Users must select the desired product to be displayed. The product refers to applicable medical, dental, vision or other coverage.

What time periods are available?

The data is refreshed nightly and is available as far back as 36 months from the current month.

Glossary of Terms

For a complete glossary of terms, please see the Getting Started Guide.